Rolling back to Adobe 8.X

Recently, Adobe Systems has created an update to their *Adobe Acrobat Reader* program that will render FDF forms unusable for Campus.

Previous releases of the 9.X version of their reader were found to work, but a recent minor update to the 9.X version will in fact break it for use with Campus.

It is for this reason that we suggest rolling back to the 8.X version until we discover how to get Campus FDF forms and the Adobe Reader 9.X compatible again. Rolling back to version 8.X will avoid any confusion of what specific sub-version of Adobe 9.X *(one of which breaks FDF forms)* you may have installed.

The following are the steps to perform this operation:

Step 1: *Un-install Adobe Acrobat Reader 9.X*

- Start → Control Panel → Add or Remove Programs
- Remove the Adobe Reader 9.X install you have installed
- Reboot

This step is necessary because Adobe's installer searches your system for other instances of the Adobe Reader, and if it finds a more recent version (Adobe 9.X in this case) it will not allow you to install the 8.X version.

FYI

Apple Users – *Dual Install*
Apple users DO NOT need to un-install the previous version, as Apple allows for multiple installations of programs. Simply follow the directions for downloading and installing Adobe Reader 8.X and you'll be fine.

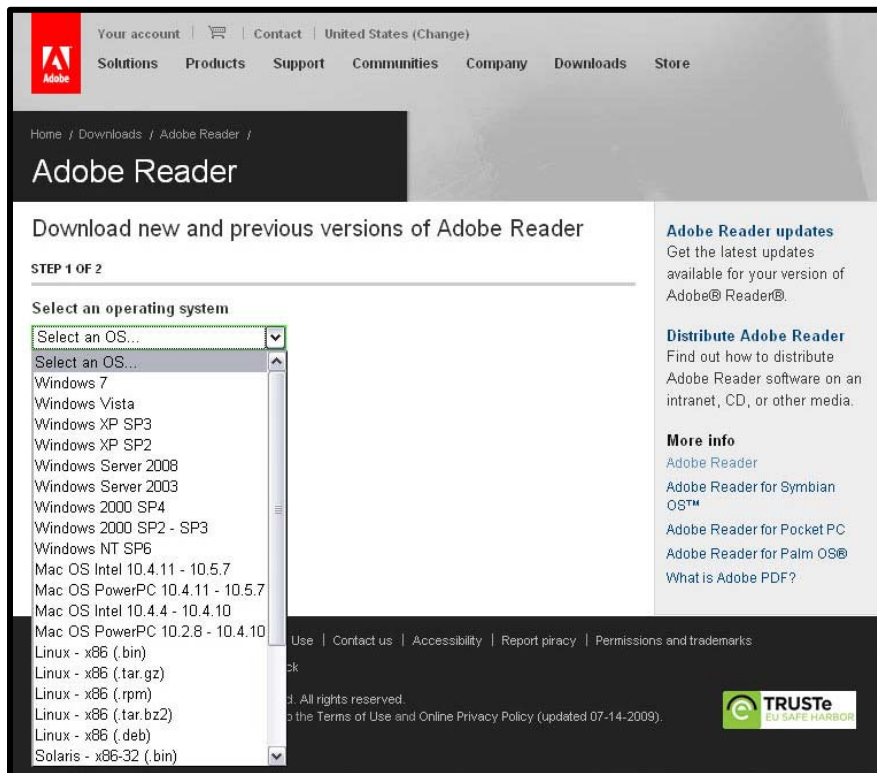## Step 2: *Visit the URL below to begin the process of downloading Adobe Reader 8.X*

http://www.adobe.com/support/downloads/thankyou.jsp?ftpID=4084&fileID=3798
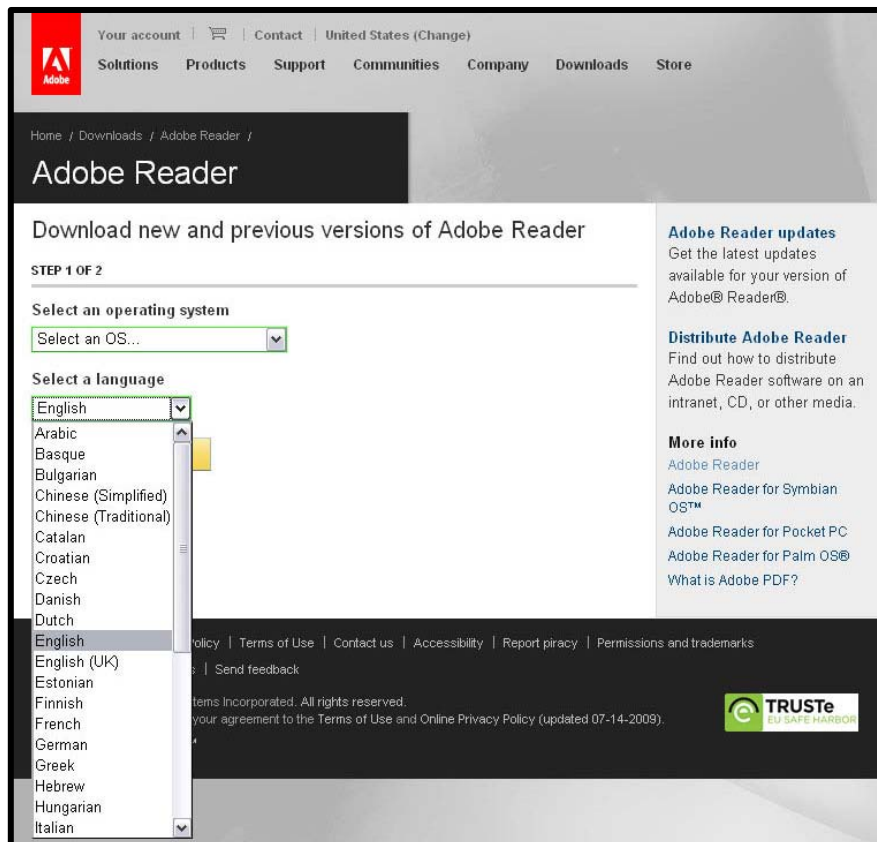
Step 3: *Choose your operating system*

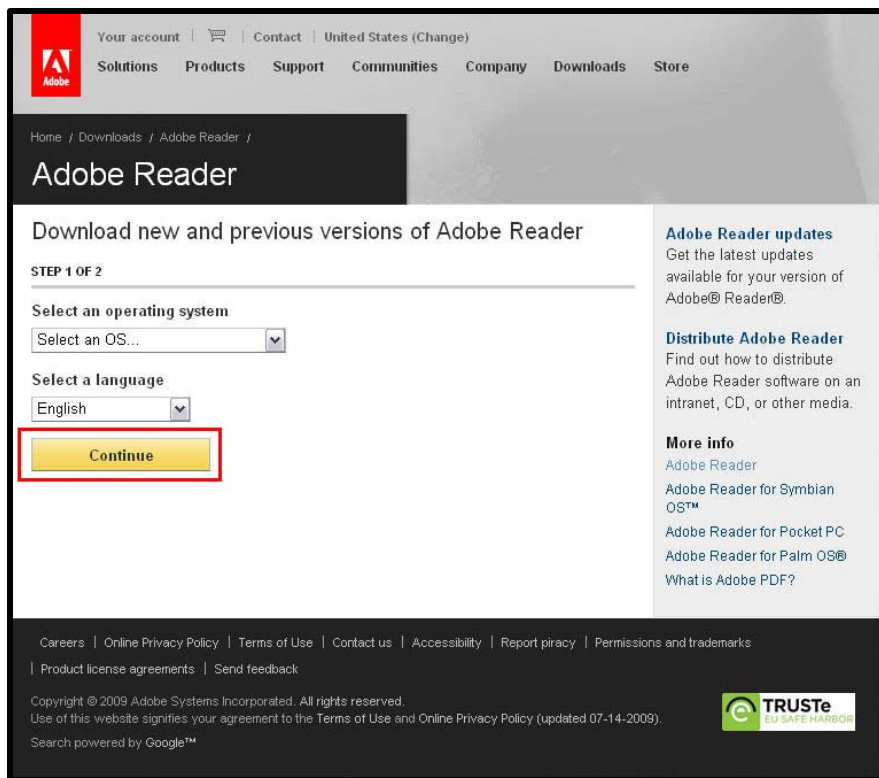- Choose your operating system from the first dropdown

Step 4: *Choose your language*

- Choose your language from the second dropdown
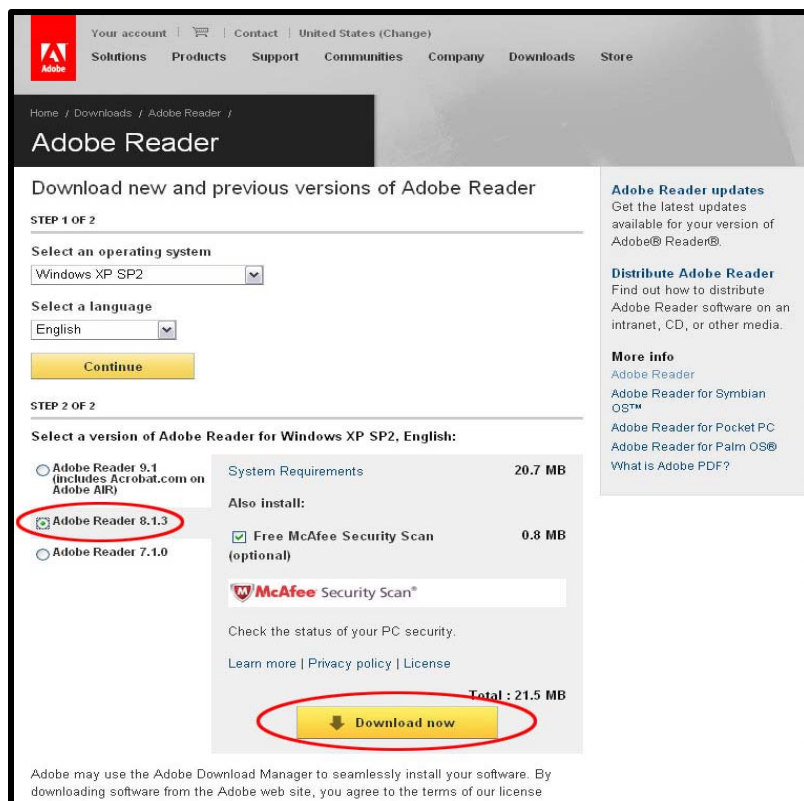
Step 5: *Continue with the download*
- Now that you have determined the download parameters, click the **Continue** button

Step 6: *Decide which version of Adobe Reader you want to download and install*
- Choose **Adobe Reader 8.1.3**
- Click the **Download now** button

Step 7: *Download of Adobe Installer, actual download and install of Adobe Reader 8.X*

- After you click on the "download now" button you'll be asked to install Adobe's proprietary download and installation manager if you don't already have it.
- This manager optimizes the download and is required to download any Adobe product

Adobe Download Manager

ADOBE® READER®

Application	Progress		Status
Adobe Reader	*iNOSSO®* optimized	30.8%	Downloading...
McAfee Security Scan			Installation complete

Download and Installation Progress

37.2%

getPlus⁺®

Once the download is finished it will self-install itself onto your system. Once it's done, re-boot your system and you'll be ready to use Adobe and Campus FDF forms again.